

Seasonal Program Overview 2007

The seasonal program offers a discounted price to customers that do not occupy their home for **at least 3 months** between **October 1st and April 30th**. By participating in this program, customers enjoy the convenience of having service when they return, not having to return or pick up equipment and do not need to schedule an appointment or pay reconnection charges. This is done by providing Comcast with a date to reactivate their service prior to leaving.

Services Provided:

- Basic Cable on all outlets.
- E-mail remote access, Personal Web Page access, Web storage access (requires alternate internet connection)
- Digital Voice (E911 Service, Local Calling, Local and Remote Voice Mail Access and calling features). All one time charges will continue to apply if used. Second line will be included with whatever features are active at the time the customer enters the program, but no local toll or long distance (if the line is provisioned for it).

NOTE: If a customer enrolls in the Seasonal Program, ALL services must be enrolled. Modem and Gateways are de-provisioned. Additional video outlets will not receive service. CDV will have dial-tone and E911 access.

Because this program automatically changes the account status, customer's services will automatically return to the same services that were on the account at the time of enrollment. The customer does not need be home or contact us to return to their normal level of service.

The program covers Video, Internet and Digital Voice services, including Home Networking and Speed Tiers. Since the program is intended for customers whose residents are not occupied, the services will not be fully functional during the seasonal period. Only Basic Video, web access, access to e-mail, E911, Local Calling and Voice Mail are maintained during the Seasonal period.

- **\$5.95 per month for Cable service**
- **\$14.95 per month for CDV (1 or 2 lines) or CDP in Carmel, NY**
- **\$3.95 per month for CHSI Only**
- **\$9.90 per month for both Cable and CHSI**
- **\$24.85 per month for Cable, Internet and CDV**

Note: If customer wishes to enroll in Seasonal, then **ALL** their services must enroll.
* Prices do not include tax